## **PRODUCT VS SOLUTION**

### **SIMILARITIES**

Parameter	Product	Solution
PURPOSE	<ul><li>Solve Customer Problems</li><li>Ease Pain Points</li></ul>	<ul><li>Solve Customer Problems</li><li>Ease Pain Points</li></ul>
INNOVATION	<ul> <li>Require creativity and innovation.</li> <li>Need Fresh Ideas &amp; Unique Approaches</li> </ul>	<ul> <li>Require creativity and innovation.</li> <li>Need Fresh Ideas &amp; Unique Approaches</li> </ul>

- MARKET RESEARCH
- Understanding customer needs is critical
- Understanding customer needs is critical

## **PRODUCT VS SOLUTION**

#### **DIFFERENCES**

Parameter	Product	Solution
SCOPE	<ul><li>Broader Offerings</li><li>Designed for larger markets</li></ul>	<ul><li>Customized Offering</li><li>Specific Customers</li></ul>
LONGEVITY	<ul><li>Long-Term Use</li><li>Adaptable</li></ul>	<ul><li>Temporary Fixes</li><li>Specific Adaptations</li></ul>
DEVELOPMENT PROCESS	<ul><li>Extensive Road Mapping</li><li>Longer Timelines</li></ul>	<ul><li>More Agile</li><li>More Focused</li></ul>

# **PRODUCT VS SOLUTION**

#### **EXAMPLE**

Parameter

Product

Solution

**EXAMPLE 1** 

Salesforce, as a standardized CRM platform for any business

A custom CRM system designed for a specific company

**EXAMPLE 2** 

Zomato catering to a wide range of restaurants and users

An app developed to manage a local restaurant's orders