



Leadership

# DECISION TOKENS TECHNIQUE: FOR DECENTRALIZED DECISION MAKING



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# BACKGROUND

Traditional top-down decision-making can stifle innovation and slow down processes.

Organizations need agile, empowered teams that can make quick, informed decisions.

But how can you ensure that these decisions are made responsibly?





# DECISION TOKENS

## HOW IT WORKS:

**Allocation:** Each team member receives a set number of tokens periodically (e.g., monthly or quarterly).

**Usage:** Tokens are "spent" to make decisions, whether it's launching a new project, changing a process, or investing in a new tool.

**Accountability:** Once a token is used, the decision and its outcomes are reviewed by peers, fostering a culture of accountability and continuous improvement.





# DECISION TOKENS

## WHY IT WORKS:

**Ownership:** Tokens create a sense of ownership and responsibility, as each decision directly impacts the team member's token balance.

**Focus:** With a limited number of tokens, team members prioritize high-impact decisions, leading to better resource allocation.

**Collaboration:** Knowing that decisions will be reviewed by peers encourages collaboration and transparency.







# REAL IMPACT

Increase in innovative solutions and reduction in decision-making time.

Employees feel more involved and responsible, leading to higher engagement and morale.





# IMPLEMENTATION STEPS

**Define Token Value:** Decide what types of decisions require tokens and the value of each token.

**Set Guidelines:** Create clear guidelines on how and when tokens can be used, ensuring alignment with organizational goals.

**Track and Review:** Implement a tracking system for token usage and establish regular review sessions to assess decision outcomes.

**Feedback Loop:** Create a feedback loop where peers review decisions, providing constructive feedback and fostering a culture of continuous improvement.





# OVERCOMING CHALLENGES

## **Resistance to Change:**

Address potential resistance by clearly communicating the benefits and providing training on the new system.

## **Balancing Token Distribution:**

Ensure fair distribution of tokens to avoid favoritism and promote equal opportunities for decision-making.

## **Avoiding Token Hoarding:**

Implement a use-it-or-lose-it policy to encourage regular decision-making and prevent token hoarding.





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# READY TO REVOLUTIONIZE YOUR TEAM'S DECISION-MAKING PROCESS?

Start with Decision Tokens and Share your thoughts or experiences with this technique.

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